

## Program Learning Outcomes Pharmacy Technician Diploma

WDT Core Ability	Program Learning Outcomes
Life Skills	<ul> <li>Students will be able to:</li> <li>Demonstrate personal wellness by applying personal values to behaviors as a pharmacy technician, evaluating one's own actions using the American Association of Pharmacy Technicians' code of ethics, and demonstrating proper time management.</li> </ul>
Analytical Skills	<ul> <li>Students will be able to:</li> <li>Demonstrate critical thinking as a pharmacy technician by identifying patient pharmaceutical needs, identifying pharmaceuticals in relation to disease processes, and applying theoretical knowledge of compounding procedures.</li> </ul>
Communication Skills	<ul> <li>Students will be able to:</li> <li>Demonstrate professional communication as a pharmacy technician by identifying appropriate vocabulary for a specific audience, choosing the appropriate technology with which to communicate, and choosing appropriate signa codes.</li> </ul>
Technology Skills	<ul> <li>Students will be able to:</li> <li>Select appropriate pharmaceutical technology by choosing the most efficient method to accomplish a task, operating compounding equipment as a part of patient safety, managing retail pharmacy software, and managing non-retail pharmaceutical dispensing equipment.</li> </ul>
Teamwork Techniques	<ul> <li>Students will be able to:</li> <li>Identify the pharmacy technician role by solving problems as part of a team, justifying roles that enhance the work of other healthcare professionals, and demonstrating the behaviors of a team member.</li> <li>Students will:</li> </ul>
Social Values	• Execute respect for others by verifying the priority of pharmacy patients, assessing the diverse needs of pharmacy patients, identifying communication strategies to communicate with diverse populations, and forming solutions to pharmaceutical ethical dilemmas.
Employability	<ul> <li>Students will:</li> <li>Demonstrate pharmacy technician skills in a pharmacy setting by processing prescriptions with accuracy, illustrating professional and ethical behavior, engaging in effective patient advocacy, and performing job duties within the American Association of Pharmacy Technicians' code of ethics.</li> </ul>