

**Western Dakota Technical Institute  
800 Mickelson Drive  
Rapid City, SD 57703-4018**

**Master Syllabus**

**Course Number:** HC 205  
**Course Name:** Professionalism in Healthcare  
**Credits:** 1  
**Contact Hours:** 1 lecture

**Course Description:** Although hands-on technical skills remain a high priority in the healthcare field, good character, a strong work ethic, and personal/professional traits and behaviors are increasingly important. This course covers the professional standards that apply to all healthcare workers and the shared responsibility to provide the highest quality of healthcare services. Emphasis is placed on professionalism, communication, attitude, behaviors, expectations, and appearance.

**Textbooks:** <http://bookstore.wdt.edu/>

**Materials:** Laptop computer and internet access

**Student Learning Outcomes:**

- Explain why professionalism is important in healthcare and how to identify a health care professional
- Examine how personal image, attitude, behaviors, and communication skills affect one's professional reputation
- Describe the characteristics, attitudes, and behaviors that support high-quality health care services
- Display an awareness of the realities of a health career including elements that are vital to success as part of the health care team

**Assessment:** Students' life skills, analytical skills, communication skills, social values, and employability will be assessed throughout this course.

**ADA Accommodations:** Students Rights to Assistance or Accommodations: Western Dakota Technical Institute (hereinafter WDT) does not discriminate on the basis of disability. If you have a disability as defined by federal or state law, including a temporary disability related to pregnancy and/or parenting as a result of a medical necessity due to childbirth, WDT will provide reasonable accommodations including but not limited to architectural access, aids and services necessary for effective communication, and modification of its policies and procedures. Students with a disability who are requesting an accommodation should contact your instructor and the Student Success Director who serves as the disability coordinator as early as possible in the semester.

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