

Program Learning Outcomes Medical Assisting

| WDT Core Ability | Program Learning Outcomes |
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| Life Skills | Students will be able to: Practice personal wellness by demonstrating professional and ethical behavior, accepting responsibility for actions, and effectively managing work/home responsibilities. |
| Analytic Techniques | Students will be able to: Apply critical thinking skills by performing patient assessment and care, evaluate the clinical setting pertaining to administrative needs, and apply safety measures using Standard Precautions. |
| Communication Skills | Students will be able to: Demonstrate therapeutic communication skills by using clear verbal communication, identify non-verbal ques, maintain accurate medical records, and applying active listening skills. |
| Technology Skills | Students will be able to: Demonstrate competency with Medical Assisting technologies by proficient use of medical software, and effective operation of patient care and discipline specific laboratory equipment. |
| Teamwork Techniques | Students will be able to: Model effective teamwork skills by working cooperatively with others, effectively completing assigned duties, and demonstrating efficient time management. |
| Social Values | Students will be able to: Exhibit an awareness of diversity in the healthcare field by demonstrating respect when interacting with individuals, and instructing patients according to their diverse needs to promote health maintenance and disease prevention. |
| Employability | Students will be able to: Exhibit essential employability qualities by practicing effective clinical skills, demonstrating appropriate administrative knowledge, effectively managing time and displaying professional conduct. |