## Program Learning Outcomes

### HVAC/R Technology AAS

<table>
<thead>
<tr>
<th>WDT Core Ability</th>
<th>Program Learning Outcomes</th>
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| **Life Skills**       | Students will be able to:  
  - Demonstrate sound judgment and work ethic consistent with the requirements of the HVAC/R industry.  
  - Display honesty and integrity in the workplace. |
| **Analytical Skills** | Students will be able to:  
  - Evaluate HVAC/R systems to make timely and quality repairs. |
| **Communication Skills** | Students will be able to:  
  - Exhibit listening skills required to comprehend and evaluate customers’ concerns.  
  - Convey professional verbal and written communications. |
| **Technology Skills** | Students will be able to:  
  - Utilize modern HVAC/R measuring instruments and tools to diagnose system faults. |
| **Teamwork Techniques** | Students will be able to:  
  - Apply teamwork skills that promote mutual respect and understanding. |
| **Social Values**     | Students will be able to:  
  - Explain how cultural diversity is valuable to the workplace. |
| **Employability**     | Students will be able to:  
  - Exhibit the skills and competencies desired by potential employers in the HVAC/R industry. |

### WDT Mission

Western Dakota Tech is a public institution of higher learning that embraces quality programs, expert faculty and staff, and a commitment to academic excellence to teach the knowledge, skills, and behaviors students need to be successful.

Reviewed: February 2014