

## Program Learning Outcomes Hospitality

| WDT Institutional Learning Outcome | Program Learning Outcomes                                                                                                                                                                            |
|------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                    | Students will be able to:                                                                                                                                                                            |
| Critical Thinking                  | <ul> <li>Apply appropriate critical thinking processes to make informed<br/>business decisions by analyzing business transactions, evaluating<br/>business financials and analyzing risk.</li> </ul> |
|                                    | Students will be able to:                                                                                                                                                                            |
| Technical Knowledge and Skills     | <ul> <li>Integrate technology in performing hospitality functions by<br/>utilizing business software, demonstrating food service and<br/>lodging operations skills.</li> </ul>                       |
|                                    | Students will be able to:                                                                                                                                                                            |
| Communication                      | Compose appropriate communications in business environments<br>by composing written communications, formulating oral<br>communications, and utilizing technology                                     |
|                                    | Students will be able to:                                                                                                                                                                            |
| Professionalism                    | Model personal responsibility and professional behaviors<br>expected of a business professional by demonstrating personal<br>responsibility and adhering to group norms.                             |