

Program Learning Outcomes

Health Information Management Diploma

<i>WDT Core Ability</i>	<i>Program Learning Outcomes</i>
<i>Life Skills</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> Exhibit personal wellness by demonstrating professional and ethical behavior, showing accountability for own actions and adhering to confidentiality standards.
<i>Analytic Techniques</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> Apply critical thinking skills by evaluating patient care, organizational and third-party payer documentation, analyze documentation for discrepancies and errors, and implement necessary corrections.
<i>Communication Skills</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> Model professional communication skills by using clear verbal communication, identifying non-verbal cues, applying effective listening skills, and conducting follow-up communications as appropriate.
<i>Technology Skills</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> Demonstrate Health Information Management technology skills by referencing third party websites for eligibility and pre-authorization, and navigating practice management/electronic health records systems
<i>Teamwork Techniques</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> Operate as a vital Healthcare team member by showing initiative, contributing to the shared workload and demonstrating respect.
<i>Social Values</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> Display an awareness of diversity in the healthcare setting by identifying patient cultural differences and individual needs, and applying appropriate accommodations.
<i>Employability</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> Exhibit essential employability qualities by displaying professional conduct, confidence in job duties, self-motivation and managing time effectively.