

Program Learning Outcomes Phlebotomy/Laboratory Assistant

<i>WDT Core Ability</i>	<i>Program Learning Outcomes</i>
<i>Life Skills</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> • Demonstrate personal wellness by exhibiting professional and ethical behavior, identifying personal/work life balance and accepting responsibility for their own actions.
<i>Analytic Techniques</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> • Apply critical thinking in the phlebotomy field by choosing appropriate equipment/site location, identifying pre-analytical factors, using correct order of draw and determining specimen suitability
<i>Communication Skills</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> • Demonstrate professional communication skills by using clear verbal communication, identifying non-verbal cues, applying effective listening skills and seeking assistance when needed.
<i>Technology Skills</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> • Demonstrate proficiency in phlebotomy techniques by properly identifying patients, choosing appropriate PPE, and collecting quality specimens with the proper equipment. • Demonstrate competency in lab assistant duties by, analyzing quality control, performing point of care/waived testing and operating and maintaining lab equipment
<i>Teamwork Techniques</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> • Operate as a vital member of the medical laboratory team by demonstrating self- motivation and initiative, effectively completing assigned tasks, and providing assistance to other team members
<i>Social Values</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> • Exhibit awareness of diversity in the healthcare field by identifying the individual needs of the patient, applying appropriate accommodations and recognizing the diversity of the patient's culture and health circumstances.
<i>Employability</i>	<p>Students will be able to:</p> <ul style="list-style-type: none"> • Exhibit essential employability qualities by demonstrating patient safety and proper phlebotomy skills, effectively managing time and resources, making informed decisions and displaying professional conduct.